

Acceptable Digital Certificates

1. Company users are required to use **digital signature** to submit application for Import/Export Licence for Rice through the Trade Single Window (TSW). Company users may use **Organisational Digital Certificates** to submit licence applications through TSW, or may **authorise individuals** to use “**iAM Smart+**” for digital signing when submitting licence applications.
2. For details on how to apply for an **Organisational Digital Certificates digital certificate** and “**iAM Smart+**” for digital signing, please visit the websites or call the hotline of the relevant issuing institutions set out below:

(i) using organisational digital certificates for digital signing :

Organisational Digital Certificates	Contact Information
Hongkong Post e-Cert (Organisational)	Hongkong Post Telephone : 2921 6633 E-mail : enquiry@eCert.gov.hk
Digi-Sign Organisational ID-Cert Class 2	Digi-Sign Certification Services Limited Telephone : 2917 8833 E-mail : hotline@dg-sign.com
Digi-Sign Organisational ID-Cert Class 5	

(ii) using “**iAM Smart+**” for digital signing:

Organisational Digital Certificates	Contact Information
“iAM Smart+”	“iAM Smart” Telephone : 182 123 E-mail : enquiry@iamsmart.gov.hk