



**TRADE AND INDUSTRY DEPARTMENT  
THE GOVERNMENT OF THE HONG KONG SPECIAL ADMINISTRATIVE REGION**

To: Director-General of Trade and Industry  
(Attn: Rice Control Unit)

**Request for Retrieval of E-services User Name /  
Re-setting of Password of Rice**

Our business would like to request for retrieval of e-services user name/re-setting of the password for the e-services user account of rice. Particulars of our business/the user account are as follows:

Name of Registered  
Stockholder or Approved

Rice Storage Place : \_\_\_\_\_

Registration Number : \_\_\_\_\_

Business Registration  
Number : \_\_\_\_\_

Name of User Account  
(if applicable) : \_\_\_\_\_

Signature\* : \_\_\_\_\_

Name of Signatory  
in full and in  
block letters : \_\_\_\_\_

\_\_\_\_\_  
Business Chop\* Date : \_\_\_\_\_

\* Submission by electronic means requires digital signature by a valid digital certificate. Business Chop is only required for submission by hardcopy.

*Note: Information on the user account/new password will be sent to your business by registered mail. For enquiry, please call 2398 5570.*