

Trade and Industry Department
Access Co-ordinators, Access Officers and Barrier Free Facilities

Access Co-ordinator

Name	Post	Tel. No.	Email Address	Fax No.
Miss Queenie LEUNG	Departmental Secretary	2398 5322	queenieleung@tid.gov.hk	2398 9173

Deputy Access Co-ordinator

Name	Post	Tel. No.	Email Address	Fax No.
Ms Iris CHAN	Deputy Departmental Secretary (Finance & General)	2398 5313	irischan@tid.gov.hk	2787 7422

Access Officers

Location	Venue	Name	Post	Tel. No.	Email Address	Fax No.
13/F (Rm 1309)	Shroff and Form Sales Counter of Trade and Industry Department	Andy YIU	Senior Clerical Officer (Finance)	2398 5644	skyiu@tid.gov.hk	2191 6325
13/F (Room 1301)	Support and Consultation Centre for SMEs (SUCCESS), Export Marketing Fund Service Counter, Industries Support Division	Lap LAU	Manager	2398 5372	laplau@tid.gov.hk	2737 2377
13/F (Room 1324)	Integrated Customer Service Centre, Information Counters of Trade and Industry Department (Counter no. 1-2)	Ms Suki CHAN	Assistant Departmental Secretary (Training & Customer Service)	2398 5131	sukichan@tid.gov.hk	2398 9173
	Integrated Customer Service Centre, Service Counter of Strategic Trade Controls Branch (Counter no. 3-4)	Miss Ellen YUNG	Assistant Trade Officer	2398 5572	ellenyung@tid.gov.hk	2396 3070/ 3525 1526
	Integrated Customer Service Centre, Service Counter of Textiles Registration Branch (Counter no. 5-7)	Tony YUEN	Trade Assistant	2398 5443	tonyyuen@tid.gov.hk	2396 9899
16/F (Room 1604)	Manifest Checking Unit, Mainland Branch(IV), Mainland Division	Ms Jessica KWOK	Assistant Trade Officer	2398 5490	jessicakwok@tid.gov.hk	2398 3747
16/F (Room 1604)	Rough Diamonds and Ozone Depleting Substances Licensing Unit, Mainland Branch(IV), Mainland Division	Ms Winnie TSANG	Assistant Trade Officer	2398 5766	winnietsang@tid.gov.hk	2395 5602
16/F (Room 1605)	Customer Service Centre Hong Kong Service Supplier and Hong Kong Investor Certification Section Mainland Branch(IV), Mainland Division	Ms Cherie CHAN	Assistant Trade Officer	3403 6004	cheriechan@tid.gov.hk	3547 1348
16/F (Room 1619)	Customer Service Centre, Strategic Trade Controls Branch, Americas Division	Miss Ellen YUNG	Assistant Trade Officer	2398 5572	ellenyung@tid.gov.hk	2396 3070 / 3525 1526

Barrier Free Facilities

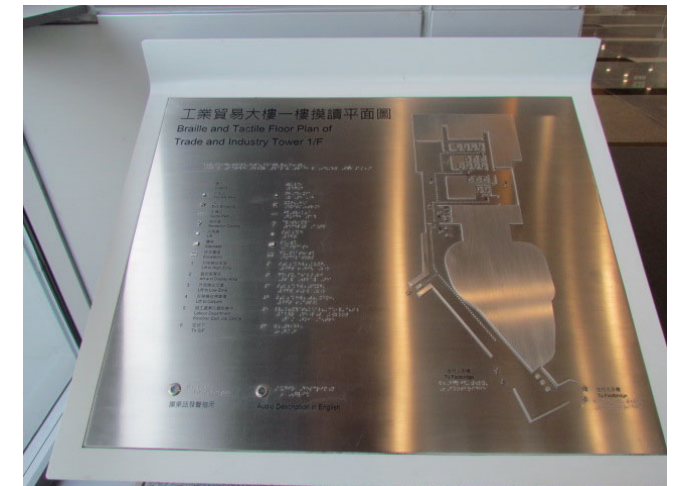
Currently, barrier free facilities and services provided in the Trade and Industry Department include:

Public Area

- Accessible ramp for wheelchair users
- Automatic door at the foyer entrance for wheelchair users
- Braille and tactile floor plan for visually impaired users
- Tactile guide paths to main entrances of buildings and lift zones
- Braille and tactile markings and audible signal in the passenger lifts
- Audio and visual signals of the emergency alarm system
- Accessible toilets
- Designated visitor's car parking space for persons with disabilities

Service Counter

- Service counters with height suitable for wheelchair users
- Induction loop system for hearing-impaired users







(Updated as at Jan 2025)