



香港特別行政區政府 工業貿易署
Trade and Industry Department
The Government of the Hong Kong Special Administrative Region



香港九龍城協調道3號工業貿易大樓

Trade and Industry Tower, 3 Concorde Road, Kowloon City, Hong Kong

網址 Website: www.tid.gov.hk 電子郵址 E-mail: enquiry@tid.gov.hk

各項服務的查詢電話號碼 General Enquiry Numbers of Services Provided

		位置及開放時間 Location & Service Hours #	查詢號碼 Enquiry No.
24小時電話查詢熱線	24-Hour Enquiry Hotline		2392 2922
紡織商登記	Textiles Trader Registration		
• 一般查詢	• General Enquiries	13/F 綜合顧客服務中心 Integrated Customer Service Centre	(I) 2398 5512*
中小企業支援服務	SME Support Services		
資助計劃	Funding Schemes		
• 一般查詢	General Enquiries	} 15/F	(I) 2398 5125*
• 中小企業信貸保證計劃	SME Loan Guarantee Scheme		(I) 2398 5129*
• 工商機構支援基金	Trade and Industrial Organisation Support Fund		(I) 2398 5128*
• 特別信貸保證計劃	Special Loan Guarantee Scheme		(I) 2398 5132*
• 中小企業市場推廣基金	SME Export Marketing Fund	13/F	(I) 2398 5127*
中小企業支援與諮詢中心	Support and Consultation Centre for SMEs (SUCCESS)	13/F	(I) 2398 5133*
內地與香港關於建立更緊密經貿關係的安排	Mainland and Hong Kong Closer Economic Partnership Arrangement (CEPA)		
• 一般查詢	General Enquiries	16/F	(II) 2398 5667*
• 申請《香港服務提供者證明書》及《香港投資者證明書》	Application for Certificate of Hong Kong Service Supplier (HKSS) and Certificate of Hong Kong Investor (HKI)	16/F 客戶服務中心 Customer Service Centre	(I) 3403 6428*
• 申請《安排》下的原產地證書	Application for Certificate of Hong Kong Origin - CEPA	13/F 綜合顧客服務中心 Integrated Customer Service Centre	(I) 3403 6432* 2398 5531*
*如需相關服務及收發申請/文件，請前往位於十三樓的綜合顧客服務中心。 * Please proceed to Integrated Customer Service Centre on 13/F for relevant services and receipt / dispatch of documents and applications.			
電子服務	Electronic Services		
標奧電子商務有限公司	Brio Electronic Commerce Ltd.		
• 客戶服務熱線	• Customer Service Hotline	- -	2111 1611
• 電子服務登記	• Electronic Service Registration	- -	2111 1288
• 服務站	• Service Centre	- -	3755 9822
商貿易服務	Ge-TS Services		
• 客戶服務熱線	• Customer Service Hotline	- -	8201 0082
• 電子服務登記	• Electronic Service Registration	- -	8123 8122
貿易通服務	Tradelink Services		
• 客戶服務熱線	• Customer Service Hotline	- -	2917 8888
• 電子服務登記	• Electronic Service Registration	- -	2599 1700
• 服務站	• Service Centre	- -	2399 0430

工廠登記及產地來源證服務	Factory Registration and CO Services				
<ul style="list-style-type: none"> 香港產地來源證/產地來源加工證/產地來源證(格魯吉亞)/ 產地來源證(東盟) 原產地證書/產地來源證(新西蘭) 工廠登記 本地分判措施 外地加工措施 	<ul style="list-style-type: none"> Certificate of Hong Kong Origin (CHKO)/ Certificate of Origin – Processing (COP)/ CO(Georgia)/ CO(Form AHK) CO(CEPA)/CO(NZ) Factory Registration (FR) Local Subcontracting Arrangement (LSA) Outward Processing Arrangement (OPA) 	13/F	綜合顧客服務中心 Integrated Customer Service Centre	(I)	2398 5545*
				(I)	3403 6432*
				(I)	2398 5531*
				(I)	2398 5531*
				(I)	2398 5531*

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非紡織品簽證及其他服務	Non-Textiles Licensing and Other Services				
非紡織品進出口簽證	Non-Textiles Import & Export Licensing				
<ul style="list-style-type: none"> 戰略物品 (分類)(簽證)(技術支援 (電子服務)) 食米 未經加工鑽石 消耗臭氧層物質 	<ul style="list-style-type: none"> Strategic Commodities (Classification)(Licensing)(Technical Help Desk (E-services)) Rice Rough Diamonds Ozone Depleting Substances 	16/F	Room 1619	(I)	2398 5587*
		16/F	Room 1619	(I)	2398 5575*
		16/F	Room 1619	(I)	2398 5659*
		13/F	綜合顧客服務中心 Integrated Customer Service Centre	(I)	2398 5570*
		16/F	Room 1604	(I)	2398 5557*
		16/F	Room 1604	(I)	2398 5560*
進出口艙單	Import & Export Manifests	16/F	Room 1604	(I)	2398 5565*
轉運貨物豁免許可證方案	Transshipment Cargo Exemption Scheme	16/F	Room 1604	(I)	2398 5565*
發布與貿易相關的聯合國制裁的資訊	Dissemination of Information of Trade-Related United Nations Sanctions	16/F	Room 1604	(I)	2398 5565*
內地糧食及其製粉本地進口商登記	Registration as Local Importers of Mainland Cereals and Grain Flour	13/F	綜合顧客服務中心 Integrated Customer Service Centre	(I)	2398 5733*
香港「備案葡萄酒出口商」登記	Registration as Hong Kong Registered Wine Exporters			(I)	3403 6426*
配方粉簽證	Powdered Formula Licensing	14/F	紡織商登記辦事處 Textiles Trader Registration Office	(I)	3403 6220*

對外貿易關係	Commercial Relations				
海外關稅及進口規例	Overseas Tariffs and Import Regulations				
<ul style="list-style-type: none"> 美洲 歐洲 中國內地 亞洲(內地除外)、非洲及大洋洲 	<ul style="list-style-type: none"> Americas Europe The Mainland of China Asia (except the Mainland), Africa, and Oceania 	18/F		(II)	2398 5405*
		14/F		(II)	2398 5354*
		16/F		(II)	2398 5676*
		18/F		(II)	2398 5594*
世界貿易組織事務	Matters on World Trade Organization (WTO)	18/F		(II)	2398 5399*
亞太區經濟合作組織事務	Matters on Asia Pacific Economic Cooperation (APEC)	18/F		(II)	2398 5449*
太平洋經濟合作議會事務	Matters on Pacific Economic Cooperation Council (PECC)	18/F		(II)	2398 5449*

其他一般服務	Other General Services				
<ul style="list-style-type: none"> 電話總機 收款及表格出售處 	<ul style="list-style-type: none"> Main Exchange Shroff and Form Sales Counter 	18/F		(I)	2398 5333*
		13/F	Room 1309	(I)	2398 5325*

注意 Note: 辦公時間 Service Hours

(I)	星期一至五	Mon – Fri	8:45 – 12:30,	13:30 – 17:45
(II)	星期一至五	Mon – Fri	8:45 – 12:30,	13:30 – 18:00

* All telephone conversations on the enquiry hotlines denoted with an “*” of the Trade and Industry Department shall be recorded to ensure service quality. The recorded conversations will be kept for 90 days. Members of the public may request for conversations relevant to them recorded in 90 days on a CD, at a charge of \$57 per CD.
為確保服務質素，有「*」號標記的工業貿易署電話查詢熱線的談話內容將會被錄音。錄音記錄將保存 90 日。市民可索取與他們有關的 90 日之內的錄音記錄光碟，有關收費為每張光碟 57 元。

上列資料可能隨時更改，不作事前另行通知。

The information shown above is subject to change without prior notice.