



香港特別行政區政府 工業貿易署  
Trade and Industry Department  
The Government of the Hong Kong Special Administrative Region



香港九龍彌敦道 700 號工業貿易署大樓  
Trade and Industry Department Tower, 700 Nathan Road, Kowloon, Hong Kong  
網址 Website : [www.tid.gov.hk](http://www.tid.gov.hk) 電子郵件 E-mail : [enquiry@tid.gov.hk](mailto:enquiry@tid.gov.hk)

各項服務的查詢電話號碼 General Enquiry Numbers of Services Provided

		位置及開放時間 Location & Service Hours #	查詢號碼 Enquiry No.
24 小時電話查詢熱線	24-Hour Enquiry Hotline		2392 2922
<b>產地來源證及紡織品簽證服務</b>	<b>Certification of Origin &amp; Textiles Licensing Services</b>		
<ul style="list-style-type: none"> <li>紡織品進出口簽證</li> <li>紡織品通知書</li> <li>裁剪及車縫成衣生產通知書</li> <li>產地來源證</li> <li>普及特惠稅—產地來源證表格甲</li> </ul>	<ul style="list-style-type: none"> <li>Textiles Import and Export Licensing</li> <li>Textiles Notifications</li> <li>Production Notification For Cut-and-Sewn Garments</li> <li>Certification of Origin</li> <li>Generalised System of Preferences (GSP) - Certificate of Origin Form A</li> </ul>	2/F 客戶服務中心 Customer Service Centre (V)	2392 2922
			2398 5288*
			2398 5745*
			2398 5545*
		2398 5545*	2398 5545*
<b>中小企業支援服務</b>	<b>SME Support Services</b>		
<b>中小企業資助計劃</b>	<b>SME Funding Schemes</b>	4/F	(III) 2398 5125*
<ul style="list-style-type: none"> <li>中小企業信貸保證計劃</li> <li>中小企業市場推廣基金</li> <li>中小企業發展支援基金</li> <li>特別信貸保證計劃</li> </ul>	<ul style="list-style-type: none"> <li>SME Loan Guarantee Scheme</li> <li>SME Export Marketing Fund</li> <li>SME Development Fund</li> <li>Special Loan Guarantee Scheme</li> </ul>	6/F	(III) 2398 5129*
		4/F	(III) 2398 5127*
		6/F	(III) 2398 5128*
		6/F	(III) 2398 5132*
<b>中小企業支援與諮詢中心</b>	<b>Support and Consultation Centre for SMEs (SUCCESS)</b>	M/F	(IV) 2398 5133*
<b>內地與香港關於建立更緊密經貿關係的安排</b>	<b>Mainland and Hong Kong Closer Economic Partnership Arrangement (CEPA)</b>		
<ul style="list-style-type: none"> <li>一般查詢</li> </ul>	General Enquiries	11/F	(III) 2398 5667*
<ul style="list-style-type: none"> <li>申請《香港服務提供者證明書》</li> </ul>	Application for Certificate of Hong Kong Service Supplier (HKSS)	11/F	客戶服務中心 Customer Service Centre (VI) 3403 6428*
<ul style="list-style-type: none"> <li>原產地規則、原產地證書及工廠登記</li> </ul>	CEPA Rules of Origin, CO(CEPA) and Factory Registration (FR)	3/F	(V) 3403 6432*
			2398 5531*
<b>電子服務</b>	<b>Electronic Services</b>		
<b>標奧服務</b>	<b>Brio Services</b>		
<ul style="list-style-type: none"> <li>客戶服務熱線</li> <li>電子服務登記</li> </ul>	<ul style="list-style-type: none"> <li>Customer Service Hotline</li> <li>Electronic Service Registration</li> </ul>	-	- 2111 1288
		-	- 2111 1288
<b>商貿易服務</b>	<b>Ge-TS Services</b>		
<ul style="list-style-type: none"> <li>客戶服務熱線</li> <li>電子服務登記</li> </ul>	<ul style="list-style-type: none"> <li>Customer Service Hotline</li> <li>Electronic Service Registration</li> </ul>	-	- 8201 0082
		-	- 8109 1820
<b>貿易通服務</b>	<b>Tradelink Services</b>		
<ul style="list-style-type: none"> <li>客戶服務熱線</li> <li>電子服務登記</li> <li>服務站</li> </ul>	<ul style="list-style-type: none"> <li>Customer Service Hotline</li> <li>Electronic Service Registration</li> <li>Service Centre</li> </ul>	-	- 2917 8866
		-	- 2599 1700
		-	- 2399 0430
<b>工業貿易署支援熱線</b>	<b>Department's Support Hotline</b>	13/F	(III) 2398 5643*
<ul style="list-style-type: none"> <li>使用綜合許可證戶口(CLA) Licence 功能等技術性事宜</li> </ul>	<ul style="list-style-type: none"> <li>Technical issues on use of functions of Comprehensive Account (CLA)</li> </ul>	13/F	(III) 2398 5643*
<ul style="list-style-type: none"> <li>使用用戶登入戶口(ULA) 功能等技術性事宜</li> </ul>	<ul style="list-style-type: none"> <li>Technical issues on use of functions of User Login Account (ULA)</li> </ul>	13/F	(III) 2398 5643*
<ul style="list-style-type: none"> <li>填寫綜合許可證網上申請表格</li> </ul>	<ul style="list-style-type: none"> <li>Completion of web application form of Comprehensive Licence</li> </ul>	13/F	(III) 2398 5643*

登記及原產地證書服務		Registration and CO(CEPA) Services				
• 紡織商登記	Textiles Trader Registration	2/F	綜合登記處 Central Registration Office	(V)	2398 5512*	
• 工廠登記	Factory Registration (FR)	}	2/F	綜合登記處 Central Registration Office	(V)	2398 5512*
			or 3/F		(V)	2398 5531*
• 原產地證書	CO(CEPA)	}				3403 6432*
• 本地分判措施	Local Subcontracting Arrangement (LSA)				(V)	2398 5531*
• 外地加工措施登記	Outward Processing Arrangement (OPA) Registration		3/F			2398 5531*
• 外地加工措施其他服務	Other Services Relating to OPA					2398 5533*

非紡織品簽證及其他服務		Non-Textiles Licensing and Other Services			
<b>非紡織品進出口簽證</b>		<b>Non-Textiles Import &amp; Export Licensing</b>			
• 戰略物品 (分類) (簽證)	• Strategic Commodities (Classification) (Licensing)	5/F	Room 516B	(V)	2398 5587*
• 食米	• Rice	5/F	Room 516B	(V)	2398 5575*
• 未經加工鑽石	• Rough Diamonds	1/F	Room 102B	(II)	2398 5570*
• 耗蝕臭氧層物質	• Ozone Depleting Substances	1/F	Room 101A	(II)	2398 5557*
		1/F	Room 101A	(II)	2398 5560*
<b>進出口艙單</b>	<b>Import &amp; Export Manifests</b>	5/F	Room 504A	(III)	2398 5565*
<b>轉運貨物豁免許可證方案</b>	<b>Transshipment Cargo Exemption Scheme</b>	5/F	Room 504A	(III)	2398 5565*
<b>內地糧食及其製粉本地進口商登記措施</b>	<b>Mainland Cereals &amp; Grain Flour Registration Arrangement for Local Importers</b>	2/F	客戶服務中心 Customer Service Centre	(V)	2398 5733*
<b>執行與貿易相關的聯合國制裁</b>	<b>Implementation of Trade-Related United Nations Sanctions</b>	1/F	Room 101A	(II)	2398 5560*

對外貿易關係		Commercial Relations			
<b>海外關稅及進口規例</b>		<b>Overseas Tariffs and Import Regulations</b>			
• 美洲	• Americas	18/F		(III)	2398 5405*
• 歐洲、非洲及中東	• Europe, Africa and Middle East	19/F		(III)	2398 5354*
• 中國內地	• The Mainland of China	18/F		(III)	2398 5676*
• 亞洲(中國內地及中東除外)、 澳洲及大洋洲	• Asia (except the Mainland of China & Middle East), Australia and Oceania	17/F		(III)	2398 5594*
<b>世界貿易組織事務</b>	<b>Matters on World Trade Organization (WTO)</b>	17/F		(III)	2398 5399*
<b>亞太區經濟合作組織事務</b>	<b>Matters on Asia Pacific Economic Cooperation (APEC)</b>	17/F		(III)	2398 5449*
<b>太平洋經濟合作議會事務</b>	<b>Matters on Pacific Economic Cooperation Council (PECC)</b>	17/F		(III)	2398 5449*

其他一般服務		Other General Services				
• 電話總機	Main Exchange	18/F		(I)	2398 5333*	
• 各種進出口證/來源證表格的出售	Sale of Licence/Certification Forms	}	1/F	Room 104	(VII)	2398 5325*
• 以現金繳付簽證費用	Cash Payment of License Fee					

# 注意 Note: 辦公時間 Service Hours

(I)	星期一至五	Mon - Fri	8:30 - 12:30,	13:30 - 17:45				
(II)	星期一至五	Mon - Fri	8:45 - 12:30,	13:30 - 17:45				
(III)	星期一至五	Mon - Fri	8:45 - 12:30,	13:30 - 18:00				
(IV)	星期一至五	Mon - Fri	8:45 - 18:00					
(V)	星期一、五	Mon & Fri	8:30 - 12:30,	13:30 - 17:45	;	星期二、三及四	Tue, Wed & Thu	8:45 - 12:30, 13:30 - 17:30
(VI)	星期一、五	Mon & Fri	8:30 - 12:30,	13:30 - 17:45	;	星期二、三及四	Tue, Wed & Thu	8:45 - 12:30, 13:30 - 17:45
(VII)	星期一、五	Mon & Fri	8:45 - 12:30,	13:45 - 17:45	;	星期二、三及四	Tue, Wed & Thu	9:00 - 12:30, 13:45 - 17:45

\* With effect from 28 April 2008, telephone conversations on the enquiry hotlines denoted with an "\*" of the Trade and Industry Department shall be recorded to ensure service quality. The recorded conversations will be kept for 90 days. Members of the public may request for conversations relevant to them recorded in 90 days on a CD, at a charge of \$50 per CD.

為確保服務質素，由 2008 年 4 月 28 日起，有「\*」號標記的工業貿易署電話查詢熱線的談話內容將會錄音。錄音記錄將保存 90 日。市民可索取與他們有關的 90 日之內的錄音記錄光碟，有關收費為每張光碟 50 元。

上列資料可能隨時更改，不作事前另行通知。

The information shown above is subject to change without prior notice.