

Trade and Industry Department
Access Co-ordinators, Access Officers and Barrier Free Facilities

Access Co-ordinator

| Name | Post | Tel. No. | Email Address | Fax No. |
|--------------|------------------------|-----------|-----------------------|-----------|
| Ms Emily LAU | Departmental Secretary | 2398 5322 | emilywwlau@tid.gov.hk | 2398 9173 |

Deputy Access Co-ordinator

| Name | Post | Tel. No. | Email Address | Fax No. |
|--------------|---|-----------|---------------------|-----------|
| Ms Iris CHAN | Deputy Departmental Secretary (Finance & General) | 2398 5313 | irischan@tid.gov.hk | 2787 7422 |

Access Officers

| Location | Venue | Name | Post | Tel. No. | Email Address | Fax No. |
|---------------------|---|-----------------|--|-----------|------------------------|--------------------------|
| 13/F (Rm 1309) | Shroff and Form Sales Counter of Trade and Industry Department | Andy YIU | Senior Clerical Officer (Finance) | 2398 5644 | skyi@tid.gov.hk | 2191 6325 |
| 13/F (Room 1301) | Support and Consultation Centre for SMEs (SUCCESS), Export Marketing Fund Service Counter, Industries Support Division | Lap LAU | Manager | 2398 5372 | laplau@tid.gov.hk | 2737 2377 |
| 13/F (Room 1324) | Integrated Customer Service Centre, Information Counters of Trade and Industry Department (Counter no. 1-2) | Ms Suki CHAN | Assistant Departmental Secretary (Training & Customer Service) | 2398 5131 | sukichan@tid.gov.hk | 2398 9173 |
| | Integrated Customer Service Centre, Service Counter of Strategic Trade Controls Branch (Counter no. 3-4) | Dixon FUNG | Assistant Trade Officer | 2398 5572 | dixonfung@tid.gov.hk | 2396 3070/ 3525 1526 |
| | Integrated Customer Service Centre, Service Counter of Textiles Trader Registration Branch (Counter no. 5-7) | Miss Kelia TAM | Trade Assistant | 2398 5742 | keliatam@tid.gov.hk | 2396 9899 |
| 16/F (Room 1604) | Manifest Checking Unit, Mainland Branch(IV), Mainland Division | Ms Jessica KWOK | Assistant Trade Officer | 2398 5490 | jessicakwok@tid.gov.hk | 2398 3747 |
| 16/F (Room 1604) | Rough Diamonds and Ozone Depleting Substances Licensing Unit, Mainland Branch(IV), Mainland Division | Ms Winnie TSANG | Assistant Trade Officer | 2398 5766 | winnietsang@tid.gov.hk | 2395 5602 |
| 16/F (Room 1605) | Customer Service Centre Hong Kong Service Supplier and Hong Kong Investor Certification Section Mainland Branch(IV), Mainland Division | Jonathan YIP | Assistant Trade Officer | 3403 6004 | jonathanyip@tid.gov.hk | 3547 1348 |
| 16/F (Room 1619) | Customer Service Centre, Strategic Trade Controls Branch, Americas Division | Dixon FUNG | Assistant Trade Officer | 2398 5572 | dixonfung@tid.gov.hk | 2396 3070 / 3525 1526 |

Barrier Free Facilities

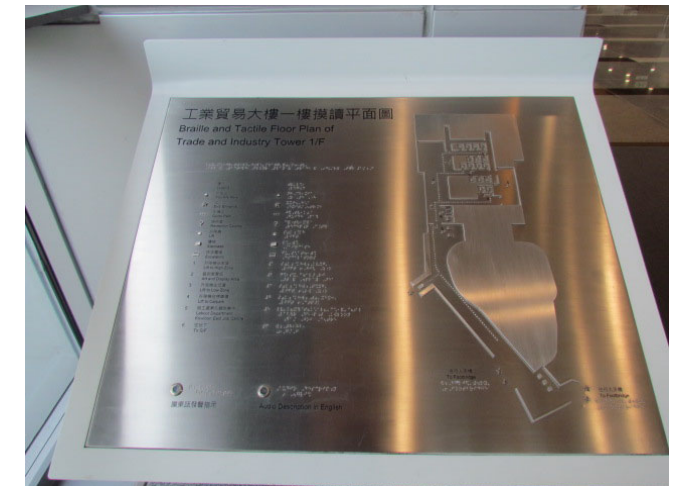
Currently, barrier free facilities and services provided in the Trade and Industry Department include:

Public Area

- Accessible ramp for wheelchair users
- Automatic door at the foyer entrance for wheelchair users
- Braille and tactile floor plan for visually impaired users
- Tactile guide paths to main entrances of buildings and lift zones
- Braille and tactile markings and audible signal in the passenger lifts
- Audio and visual signals of the emergency alarm system
- Accessible toilets
- Designated visitor's car parking space for persons with disabilities

Service Counter

- Service counters with height suitable for wheelchair users
- Induction loop system for hearing-impaired users







(Updated as at Feb 2024)