

**Trade and Industry Department
Access Co-ordinators and Access Officers**

Access Co-ordinator

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Deputy Access Co-ordinator

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Access Officers

Location	Venue	Name	Post	Tel. No.	Email Address	Fax No.
G/F	Information Counter of Trade and Industry Department	Miss Michelle WONG	Assistant Department Secretary (General)	2398 5318	michellewong@tid.gov.hk	2787 7422
M/F	Support and Consultation Centre for SMEs (SUCCESS), Industries Support Division	Mr Warren HO	Manager	2398 5372	warrenho@tid.gov.hk	2737 2377
1/F	Collection and Form Sales Office of Trade and Industry Department	Miss Michelle WONG	Assistant Department Secretary (General)	2398 5318	michellewong@tid.gov.hk	2787 7422
1/F (Room 101A)	Non-Textile Licensing Unit, General Licensing and Hong Kong Service Supplier Certification Branch, Mainland Division	Miss Crystal YAN	Assistant Trade Officer	2398 5766	crystalyan@tid.gov.hk	2395 5602
1/F (Room 102B)	Information Counter of Rice Control Unit, Europe Division	Ms YIP Kit-yew	Senior Clerical Officer	2398 5569	orc@tid.gov.hk	3525 0987
2/F	Customer Service Centre and Central Registration Office, Textiles Licensing Branch, Systems Division	Miss Kathy CHAN	Assistant Trade Officer	2398 5443	kathychan@tid.gov.hk	2396 9899
3/F	Receipt & Issue Desk, Factory Registration and Origin Certification Branch, Systems Division	Mr Pongs PONG	Assistant Trade Officer	3403 6014	pongspng@tid.gov.hk	2787 6048
4/F	SME Funding Scheme Service Counter, Industries Support Division	Miss Teresa LEE	Trade Assistant	3403 6417	teresalee@tid.gov.hk	3525 0329
5/F (Room 504A)	Manifest Checking Unit, General Licensing and Hong Kong Service Supplier Certification Branch, Mainland Division	Miss Crystal YAN	Assistant Trade Officer	2398 5766	crystalyan@tid.gov.hk	2395 5602
5/F (Room 516B)	Customer Service Counter, Strategic Trade Controls Branch, Americas Division	Miss Liana WU	Assistant Trade Officer	2398 5572	lianawu@tid.gov.hk	2396 3070 / 3525 1526
11/F (Room 1113)	Customer Service Centre, Hong Kong Service Supplier Certification Section, General Licensing and Hong Kong Service Supplier Certification Branch, Mainland Division	Miss Willy LAM	Assistant Trade Officer	3403 6004	willylam@tid.gov.hk	3525 0988